# PERSONAL BANKING SERVICES



## **Online Banking**

With Online Banking and Bill Pay services, you can manage your money quickly and conveniently, 24 hours a day, 7 days a week. You can check your account balances at a glance, pay bills, manage payees, create person-to-person payments, download eStatements, and transfer money between accounts. You may also download account information to your accounting software. Enrollment in Online Banking is required to access our ECB Mobile product. Enroll today at YourFriendlyBank.com

### **Bill Pay**

Save time and money by utilizing our online Bill Pay Services. Available through Online Banking, Bill Pay allows you to setup people to pay, schedule one-time or recurring payments and manage bills. With no stamps or checks to write, you can save time and money. Our Bill Pay comes with a Checkfree<sup>®</sup> guarantee which ensures your payments will arrive as planned or they will bear the responsibility for any late-payment related charges (up to \$50). Enroll today through Online Banking!

## **ECB Mobile Banking with Mobile Deposit**

ECB Mobile offers the freedom to safely access your accounts whenever it's convenient for you. Mulitiple layers of authentication deliver the highest level of security. ECB Mobile is available for any customer using Personal Online Banking. Ask a Relationship Banker for more information or go to our website at YourFriendlyBank.com to enroll today.

Mobile Banking only available on select devices. Text and Data Charges May Apply. Mobile Deposit limit is \$10,000.00 a day.

#### **Zelle**®

Zelle<sup>®</sup> is a fast, safe and easy way to send and receive money, typically within minutes<sup>1</sup>. Using just an email address or U.S. mobile phone number, you can send money to people you trust, regardless of where they bank<sup>2</sup>. <sup>1</sup>Transactions typically occur in minutes when the recipient's email address or U.S. mobile number is already enrolled with *Zelle*.

<sup>2</sup> Must have a bank account in the U.S. to use *Zelle*.

Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

#### **Notifi Mobile Alerts**

Stay on top of your finances and get mobile alerts from our ECB Mobile App. Create custom alerts so that you can enjoy peace of mind wherever you go. You can monitor account balances and activity, get deposit and withdrawal notifications, control security alerts and much more. Download our ECB Mobile App.

Mobile Banking only available on select devices. Text and Data Charges May Apply.

#### Card Wallet

Your wallet just got smarter! No more fumbling around to find your card and your card number is never exposed to merchants, keeping your transactions safe. You can use our ECB Mobile App. Simply choose your preferred mobile wallet and take a picture of your ECB Debit Card and you're all set.

Mobile Banking only available on select devices. Text and Data Charges May Apply.

#### **ECB Secure Card**

Keeping tabs on your ECB Debit Card controls and real-time transaction alerts are now available. Log in to the ECB Mobile App and follow the easy steps to download the ECB Secure Card app. Instantly lock (and unlock) your cards if they go missing, set and remove spending limits, get purchase alerts in real time and limit transactions to a certain area using your phone's GPS.

Mobile Banking only available on select devices. Text and Data Charges May Apply.

## Personal VISA® Debit Card

All of our Freedom Suite Checking Accounts can be combined with a Personal VISA® Debit Card to allow you to access your account in a safe and convenient manner. You can make purchases or withdraw cash from an ATM anywhere VISA® is accepted. Our Personal VISA® Debit Card offers a daily limit of \$500.00 at an ATM and an additional \$1,500.00 Point of Sale to allow you to make your daily purchases.

#### **eStatements**

Our eStatements offered through Online Banking allow you to view the same information online as you do on your paper statements. You will receive a monthly email notification when your new statement is available, decreasing the possibility of mail fraud and identity theft. When you begin receiving eStatements we will securely store each eStatement for 18 months, providing easy access to your banking records. Contact us today for more information on how to begin enjoying eStatements.

#### **Voice Access**

Our 24-hour Voice Access service is available free to all of our customers. Simply dial 1-877-ECB-4YOU or 1-877-322-4968. You will be able to make inquiries on your accounts or complete transfers between accounts.

## MoneyPass® ATM Network

Eastern Colorado Bank is part of the nationwide MoneyPass® ATM network, giving you access to tens of thousands surcharge free ATMs coast to coast. Find a surcharge free ATM where you work, live and travel. Download the MoneyPass® ATM locator app for Android or iPhone or go to www.moneypass.com to find a surcharge free ATM close to you.

